

17 October 2024

Dear Member,

Notice of Annual General Meeting

I am pleased to invite you to the 2024 Annual General Meeting of Telecommunications Industry Ombudsman Limited (the Company).

This will be a virtual meeting:

Date: Tuesday 19 November 2024

Time: 3:15pm AEDT

At the meeting, Members will receive the Company's financial statements and reports for the year ended 30 June 2024.

This meeting pack contains:

- 1. This Notice of Annual General Meeting**
- 2. Minutes of the 2023 Annual General Meeting held on 22 November 2023**

The minutes of the Telecommunications Industry Ombudsman Limited meeting of members held on 22 November 2023, being in order, were signed by the Chair and are provided for the information of members.
- 3. Financial Report for the year ended 30 June 2024 which includes the Directors' Report, Financial Statements and Auditor's Report**

Members are asked to receive and consider the Financial Report for the year ended 30 June 2024 which includes the Directors' Report, Financial Statements and Auditor's Report.

Explanatory Notes for the Financial Statements and Reports

Section 317 of the Corporations Act 2001 (Cth) requires the financial report, the directors' report and the auditor's report for the last financial year to be laid before the Company's annual general meeting. Members will have a reasonable opportunity at the meeting to ask questions and comment on these reports and on the Company's business and operations. There is no requirement for members to vote on or approve the reports.

4. A form for appointment of a Corporate Representative

In the event that a vote is required at the meeting, to be eligible to vote at the meeting, member companies must appoint a representative in accordance with the instructions set out on the form.

5. A proxy form for completion and return if you wish to nominate a proxy to attend and vote on your behalf

Please lodge your proxy form with the TIO Company Secretary, company.secretary@tio.com.au no later than 3:15pm on Sunday 17 November 2024.

Attendance at the TIO Annual General Meeting

To register to attend the TIO's virtual 2024 Annual General Meeting, please email the TIO Company Secretary company.secretary@tio.com.au.

Our external virtual meeting provider, Vero Voting, will email a link for you to join the meeting.

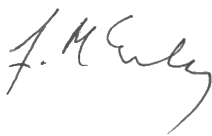
The online platform will provide details on how to ask questions and make comments.

Submitting questions in advance of the meeting

Members may submit questions prior to the AGM relating to the business of the meeting. Please submit questions by emailing the Company Secretary company.secretary@tio.com.au.

I look forward to your participation.

Yours faithfully



Freyja McCarthy
Company Secretary