

**From:** [Walker, Nerida](#)  
**To:** [Public Consultation](#)  
**Subject:** Discussion paper: proposed amendments to Terms of Reference August 2024  
**Date:** Friday, 30 August 2024 12:39:56 PM

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Dear TIO,

Thank you for so positively engaging with a process of consulting on the TIO's Terms of Reference (ToR), including this most recent opportunity to provide feedback.

We just have the following, brief observations:

In relation to Question 1, we have no comments as we have no recent casework experience to draw on regarding SIP connection complaints and the recent legislative changes.

With respect to Questions 2 and 3, we agree that the proposed changes support the TIO implementing recommendations 2,12 and 17 of the 2022 Independent Review; and the proposed changes adequately correct any drafting issues in the current ToR.

Regards,

Nerida Walker  
Senior Solicitor  
Combined Civil Law Specialist Team – Consumer

[Redacted]  
[Redacted]

[Redacted]

323 Castlereagh Street, Sydney NSW 2000

PO Box K847 Haymarket NSW 1240



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