

CERTIFICATE OF APPOINTMENT OF CORPORATE REPRESENTATIVE

Under section 250D of the Corporations Act 2001 and clause 11.6(f) of the constitution of Telecommunications Industry Limited (TIO Limited)

Insert full name and ACN of the body corporate

appoints

Insert full name of the appointee

Insert position of the appointee, eg, "the company's CEO"

under section 250D of the Corporations Act 2001, and clause 11.6(f) of TIO Limited's Constitution, to act as the corporate representative of that body corporate on and from the date of appointment specified below at (*tick relevant option*):

Any meeting of the members of Telecommunications Industry Ombudsman Limited
ACN 057 634 787 and at any adjournment of any such meeting

OR

Only the meeting of the members of Telecommunications Industry Ombudsman Limited
ACN 057 634 787 on 22 November 2023 and at any adjournment of that meeting

This appointment is subject to the following restrictions – *leave blank if there are no restrictions*

Executed in accordance with the body corporate's Constitution and the Corporations Act 2001

AND

Signature of Director

Signature of Director or Secretary

Name of Director

Name of Director or Secretary

OR

AND

Signature of Director

Signature of Director or Secretary

Common Seal
(if applicable)

Name of Director

Name of Director or Secretary

Contact Name

Daytime Phone

Date

Information and Instructions

To vote at the TIO Limited Annual General Meeting or any other meeting of Members, or to help form a quorum at such meetings, a Member that is a body corporate may appoint an individual as a representative to exercise its powers at the meeting.

The appointment may set out restrictions on the representative's powers. If no restrictions are specified, the representative will be able to exercise, on behalf of the body corporate, all the powers that the body corporate could exercise at the meeting.

The appointment may be made by reference to a named individual or by reference to a position held (e.g. "the company's CEO" or "the company's compliance manager"). If the appointment is by reference to a position held the appointment must identify the position.

A body corporate may appoint more than one representative but only one representative may exercise the body corporate's powers at any one time.

Unless otherwise specified in the appointment, the representative may exercise, on the body corporate's behalf, all of the powers that the body corporate could exercise at a meeting of Members, including voting on a resolution.

To assist corporate Members, a template form of Certificate of Appointment is provided. The template form is designed to create either a standing appointment in favour of the appointee, or an appointment specifically for one particular meeting of Members (depending which box the Member ticks).

If you would like to know whether your body corporate has notified TIO Limited of the appointment of any corporate representative, please contact the Company Secretary (details below).

The appointment of a corporate representative can be revoked by a resolution of the directors of the body corporate. Please notify the Company Secretary in writing of the revocation of any such appointment.

If you require further information on how to complete the Certificate of Appointment, please email the TIO Company Secretary at company.secretary@tio.com.au