

Biography



Cynthia Gebert, Ombudsman

Cynthia Gebert commenced in the role of Telecommunications Industry Ombudsman in May 2022. She is responsible for bringing to life the Board's vision for the TIO, through the implementation and delivery of the organisational strategy.

Prior to joining the TIO, Cynthia held the position of Victoria's Energy and Water Ombudsman for ten years. She has a master's degree in Dispute Resolution from the University of Technology, Sydney and bachelor's degrees in Law and Political Science from the University of Sydney.

Cynthia is the Chair of the Australian and New Zealand Ombudsman Association (ANZOA) and is a 2011 alumni of Leadership Victoria's highly respected Williamson Community Leadership Program. She is also a member of Chief Executive Women.

As a graduate of the Australian Institute of Company Directors, Cynthia is currently a Director of the Thriving Communities Partnership, Thriving Communities Foundation, and Eltham College Limited.