

21 October 2022

Dear Member,

Notice of Annual General Meeting

I am pleased to invite you to the 2022 Annual General Meeting of Telecommunications Industry Ombudsman Limited (the Company).

Date: Tuesday 15 November 2022

Time: 10:00am AEDT

Venue: Collins Room, The Savoy on Little Collins, 630 Little Collins Street, Melbourne

At the meeting, Members will receive the Company's financial statements and reports for the year ended 30 June 2022.

The meeting pack contains:

1. This Notice of Annual General Meeting

2. Minutes of the 2021 Annual General Meeting held on 23 November 2021

Members are asked to consider and, if thought fit, to pass the following ordinary resolution:

Resolution 1: *To accept the Minutes of the 2021 Annual General Meeting held on 23 November 2021*

3. Financial Report for the year ended 30 June 2022 which includes the Directors' Report, Financial Statements and Auditor's Report

Members are asked to consider and, if thought fit, to pass the following ordinary resolution:

Resolution 2: *To accept the Financial Report for the year ended 30 June 2022 which includes the Directors' Report, Financial Statements and Auditor's Report.*

4. Amendments to the Constitution of the Company

Members are asked to consider and, if thought fit, to pass the following special resolution:

The members of the Company resolve by special resolution to amend the Constitution of the Company in accordance with the amendments to the Constitution shown in the attached "marked-up" version of the Constitution, effective immediately upon passing of this special resolution.

5. Explanatory Notes for the proposed amendments to the Constitution

6. "Marked-up" version of the Constitution

This shows the amendments proposed to be implemented by the special resolution above.

7. A form for appointment of a Corporate Representative

To be eligible to vote on a show of hands at the meeting, member companies must appoint a representative in accordance with the instructions set out on the form.

8. A proxy form for completion and return if you wish to nominate a proxy to vote on your behalf

If you plan to attend the meeting, please register in advance by emailing the Company Secretary:
company.secretary@tio.com.au

I look forward to your participation.

Yours faithfully



Gerard Dell'Oste
Company Secretary