

# Phone problems?

- Is your bill not right?
- Trouble getting connected?
- Mobile phone not working?



## The Ombudsman can help with phone and internet problems.

Speak to your phone or internet company first.

Then call us if you are still having problems on 1800 062 058 or visit [www.tio.com.au](http://www.tio.com.au)

You can also ask someone in your community to call the Ombudsman for you.