

20 February 2019

Delia Rickard
Digital Platforms Inquiry
ACCC
GPO Box 3131
Canberra ACT 2601

Sent by email to: platforminquiry@acc.gov.au

Dear Delia

ACCC consultation on Digital Platforms Inquiry Preliminary Report (December 2018)

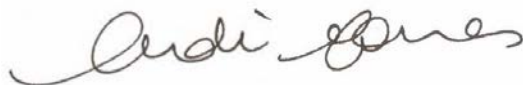
I welcome the opportunity to inform the ACCC's consultation on its *Digital Platforms Inquiry Preliminary Report (December 2018)*.

The Preliminary Report focuses on proposals to enhance competition, media regulation and safeguards for users of digital platforms (e.g. Google and Facebook). However, there appear to be proposals that could create regulatory overlap with the framework for the telecommunications service industry and the sector's arrangements for complaints handling – for example in Preliminary Recommendation 7 about the ACMA issuing a standard under telecommunications legislation.

I'd like to be involved in any future conversation in case of regulatory overlap.

If you have any questions regarding this letter, please feel free to contact me, or my Senior Policy Advisor, Ai-Lin Lee on (03) 8680 8403 or Ai-Lin.Lee@tio.com.au.

Yours sincerely,



Judi Jones
Telecommunications Industry Ombudsman

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