



TIO Kong Langhternak

Telifawn Pehtlaihna lei Sehzung Dingthlu Laireltu ti mi Telecommunications Industry Ombudsman, (TIO) hi zeidah a si?

TIO cu telifawn le internet kampani pawl he buaibainak, an mah tein aa phisin kho lo mi pawl man lo in a bawm mi bu pakhat a si.

Asinain, na lungtlin lonak kan mah sin na kan chawnh hlan ah nangmah tein phisin hmasa na zuam hrimhrim ding a si.

Kan hlathlai khawh mi

TIO nih hin mobile. inn fawn le internet lei buaibainak a tanglei he aa pehtlai mi pawl a hlathlai khawh.:

- bill kong (a dik lomi plan, man halning a dik lo, bill kuat a tlai, ti pawl relchih in)
- mobile fawn cakuatnak tuahtu hna he buaibainak (phiatter khawh lo)
- aa palh mi le a riantuanning a tha lomi
- line peh piak a tlai
- leiba haltu nih an tuah mi pawl (a cheuchum in peknak ca tuah khawh lo le leiba a cham lomi cazin ah um nak pawl relchih in)
- hnatlaknak tuah mi (a dik lomi asilole a fiang lomi zultphung pawl).

Kan hlathlai khawh lo mi

Atanglei lungtlin lonak pawl hi kan hlathlai kho hna lo:

- na kan pehtlaih hlan in kum hnih chung na rak hngalh cang mi buaibainak (buaibainak cheukhat cu kum ruk tiang sauh khawh a si)
- telifawn pehtlaihna kong i a cozah polisi
- pumpak nih ngeih mi telifawn pehtlaihna thilri (a man pek dih cang mi mobile kuang le computer pawl relchih in)
- mobile ringtone tuahna le website pawl chung thilri
- kampani nih an thil hman man asilole an thilri man a khiah mi
- biaceihna zung a phan cang mi asilole zung kal ding in ni khiah cang mi buaibainak pawl.

Holhlet in cawnhna

Holhlet na herh ahcun 131 450 hin chawh. Man pek a hau lo. Mirang holh na lun lo ahcun nangmah aiawh in TIO sin i lungtlin lonak a chimtu minung pakhat in nawlpek khawh a si.

TIO chawnhna

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* Mobile fawn in chawnh ahcun a man a um, a dih zat cu na hman mi kampani cungah aa hngat. Mobile fawn in na kan chawnh ahcun kan chim law kan mah tu nih kan in chawnh than lai.