

Problem with your
telephone, mobile phone
or internet service?



Can't resolve it with
your service provider?

Contact the
Telecommunications
Industry Ombudsman

www.tio.com.au

The TIO is a free and independent
dispute resolution service
for consumers and small businesses
with complaints about their
telephone or internet service.

If you have a complaint, you should
try to resolve it with the company first.
If you need help after that, contact us.



Website

www.tio.com.au



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1800 062 058



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Interpreter service

131450



Telecommunications Industry Ombudsman