

Complaints against TIO Members by Level - MPSI Only (non-standardised)

1 July 2008 - 30 September 2008 (Includes members that received 25 or more complaints logged for the quarter)

	Total	Level 1	Level 2	Level 3	Level 4
AAPT Ltd (t&i) (c)	82	80	2	0	0
Hutchison 3G Australia Pty Ltd (o)	497	470	26	1	0
m8 Telecom Pty Ltd (o)	43	30	11	2	0
Optus Mobile Pty Ltd (t) (c)	900	892	8	0	0
Reward Mobile Pty Limited (t)	34	30	3	1	0
SIMplus Mobile Pty Limited (t)	68	57	11	0	0
Soul Communications Pty Ltd (t & i)	331	308	22	1	0
Telstra Corporation (t) (c)	2612	2546	52	14	0
Virgin Mobile (Australia) Pty Ltd (t & i)	158	142	15	1	0
Vodafone Australia Limited (t) (c)	478	470	7	1	0

(t) = telephone service provider (i) = internet service provider (o) = other
(c) = holds carrier licence