

**Complaints against TIO Members by Level - MPSI Only (non-standardised)****1 July 2008 - 30 September 2008 (Includes members that received 25 or more complaints logged for the quarter)**

	<b>Total</b>	<b>Level 1</b>	<b>Level 2</b>	<b>Level 3</b>	<b>Level 4</b>
<b>AAPT Ltd (t&amp;i) (c)</b>	<b>82</b>	<b>80</b>	<b>2</b>	<b>0</b>	<b>0</b>
<b>Hutchison 3G Australia Pty Ltd (o)</b>	<b>497</b>	<b>470</b>	<b>26</b>	<b>1</b>	<b>0</b>
<b>m8 Telecom Pty Ltd (o)</b>	<b>43</b>	<b>30</b>	<b>11</b>	<b>2</b>	<b>0</b>
<b>Optus Mobile Pty Ltd (t) (c)</b>	<b>900</b>	<b>892</b>	<b>8</b>	<b>0</b>	<b>0</b>
<b>Reward Mobile Pty Limited (t)</b>	<b>34</b>	<b>30</b>	<b>3</b>	<b>1</b>	<b>0</b>
<b>SIMplus Mobile Pty Limited (t)</b>	<b>68</b>	<b>57</b>	<b>11</b>	<b>0</b>	<b>0</b>
<b>Soul Communications Pty Ltd (t &amp; i)</b>	<b>331</b>	<b>308</b>	<b>22</b>	<b>1</b>	<b>0</b>
<b>Telstra Corporation (t) (c)</b>	<b>2612</b>	<b>2546</b>	<b>52</b>	<b>14</b>	<b>0</b>
<b>Virgin Mobile (Australia) Pty Ltd (t &amp; i)</b>	<b>158</b>	<b>142</b>	<b>15</b>	<b>1</b>	<b>0</b>
<b>Vodafone Australia Limited (t) (c)</b>	<b>478</b>	<b>470</b>	<b>7</b>	<b>1</b>	<b>0</b>

**(t) = telephone service provider (i) = internet service provider (o) = other (c) = holds carrier licence**